



Friluftskläder och campingutrustning  
Kajak- och kanot uthyrning/försäljning  
Mountainbike uthyrning  
Jaktkläder och fiskeutrustning

## **General reservation- and rental terms holiday apartment. Träffen Gunnerud, Värmland, Sweden**

### **General:**

These general reservation- and rental terms are a part of the agreement between you as a renter and us as the owner of the apartment. By means of your payment of the reservation fee you declare to agree with the terms written in this document.

### **Reserving:**

You can reserve by e-mail or phone.

### **Confirmation of reservation:**

We confirm every reservation by e-mail. The renter should deposit the reservation fee (50% of the total rent) within 14 days after this e-mail. The reservation will be binding after we have received the reservation fee.

### **Payment:**

The down payment of the reservation fee is 50% of the total rent. It should be paid within 14 days after you received the confirmation of your reservation. The rest of the rent should be paid before the rental period starts and can also be paid when you arrive in Gunnerud. When the time between the reservation and the actual rent period is too short you should pay the total sum when you arrive. When the payment of the reservation fee is not on time we will send a one-time reminder. If no response or payment stays out we are entitled to cancel the reservation and free the apartment for rent to others.

### **Cancellation of rent by renter:**

Every cancellation must be in writing (e-mail). As soon as possible we will respond with sending you a cancellation acknowledge/invoice. When you cancel your reservation more than 8 weeks before the start of the rented period we charge 25% of the total rent. When you cancel your reservation within 8 to 4 weeks of the rented period we charge 50% of the total rent. When you cancel within 4 weeks of the rent period we charge the total sum. We advise every guest to arrange a good cancellation insurance.

### **Cancellation by us:**

If there should be any circumstances forcing us to cancel the rent of the apartment we will directly notify you by sending you an e-mail explaining the problems. If possible we will suggest an alternative. If you don't accept the



alternative or if we can't offer you one we will refund the paid reservation fee without any delay. The renter has no other rights than the refund of the reservation fee.

#### **Other costs:**

The rent is inclusive electricity and water. In the winter period, between 1<sup>st</sup> of October and the 1<sup>st</sup> of April, there will be an extra charge of 500,- SEK per week for heating electricity. The apartment is rented out without bedding and kitchen linen.

#### **Arrival and departure:**

You can move inn to the apartment after 14.00 hrs. on the starting day. On the day of your departure you will need to leave the apartment not later than 11.00 am. When you leave the apartment should be clean. If not agreed otherwise, a one weeks rent runs from Saturday to Saturday.

You can collect the key of the apartment at the outdoor shop Route62.

#### **Use and responsibilities:**

The apartment is suited for a maximum of 5 persons and it's not allowed to use the apartment with more persons (safety reasons). You will need to inform us about the actual number of persons that will be staying at the apartment during the rented period.

When you leave you should leave a clean apartment. This means:

- All dishes etc. will be washed and putt away
- The floors will be vacuumed and mopped
- Kitchen, bathroom and toilet will be cleaned
- Garbage will be sorted and disposed of
- All windows and doors will be closed
- If there is any damage it will be reported or replaced<sup>o</sup>

<sup>o</sup>You are responsible for a decent use of the apartment. Damage to goods or inventory of the apartment should always be reported and replaced or paid. If not reported you will be liable for the damage.

#### **Complaints:**

We try to maintain the apartment with the highest care. However there can always be something that we did not noticed before. If there is anything wrong with the apartment please inform us as soon as possible. If you leave the apartment without telling us you will loose every right of reimbursement.

We can not be hold accountable for any personal damage, lost of goods or theft of your persona properties.